



How can the PMO & Change Practitioner Use SharePoint Apps & O365 to Better Manage Enterprise Change

Nick Bradshaw PhD, PMP
Managing Partner
Complexus
nick@complexus.co.za
www.complexus.co.za



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Agenda

- What we do
- The landscape we operate in
- Building & maturing capability
- A new approach
- Value to the practitioner
- Demo
- Take aways

What we do

Help the Enterprise deploy robust collaboration solutions by adding value to their existing investment in the Microsoft platform

Process | People | Governance | Technology



Collaboration



Advisory



Apps



Integration



Mobility



Resourcing



The landscape we operate in



The landscape we operate in



Mission Critical



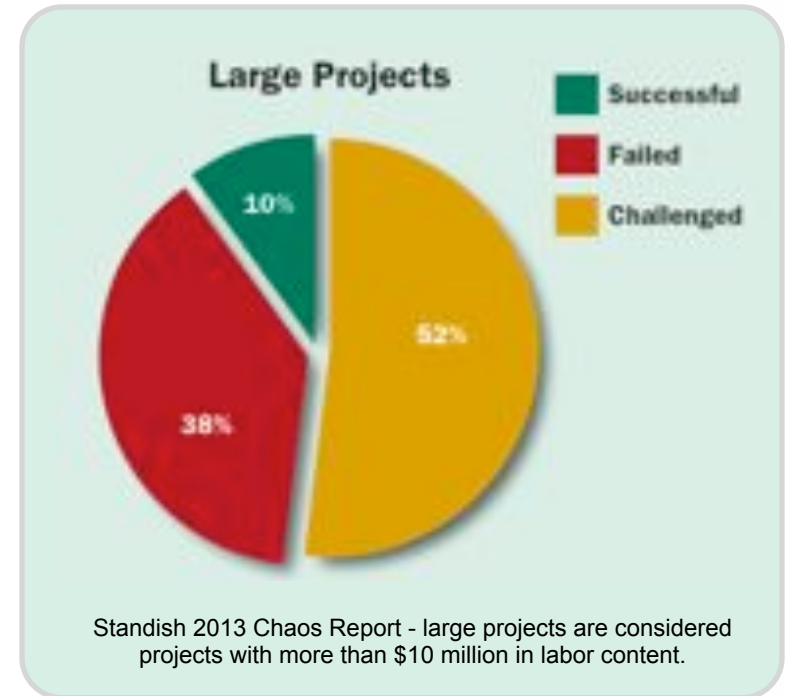
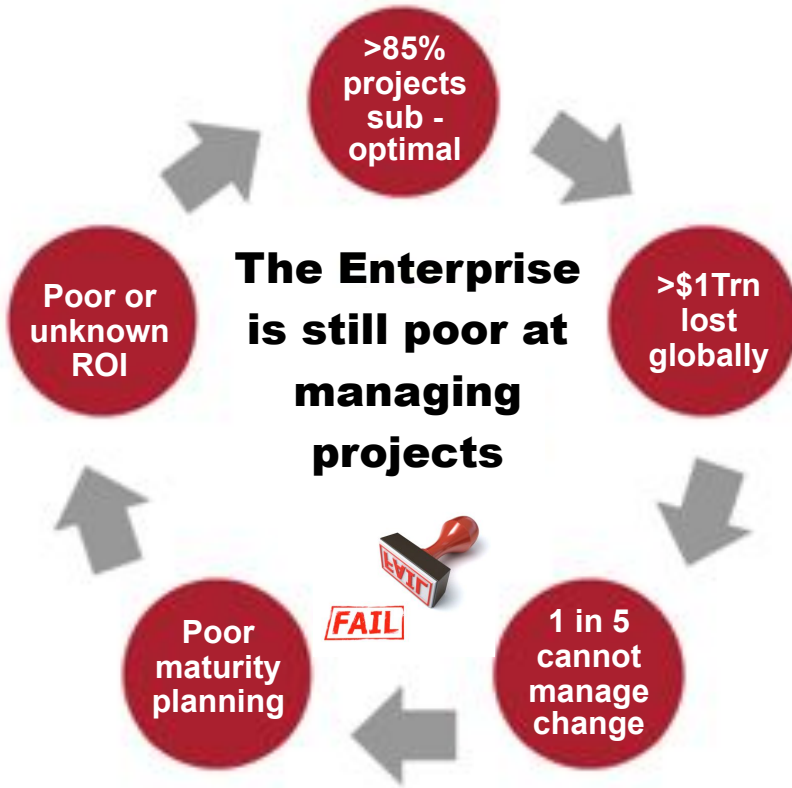
Safety Critical



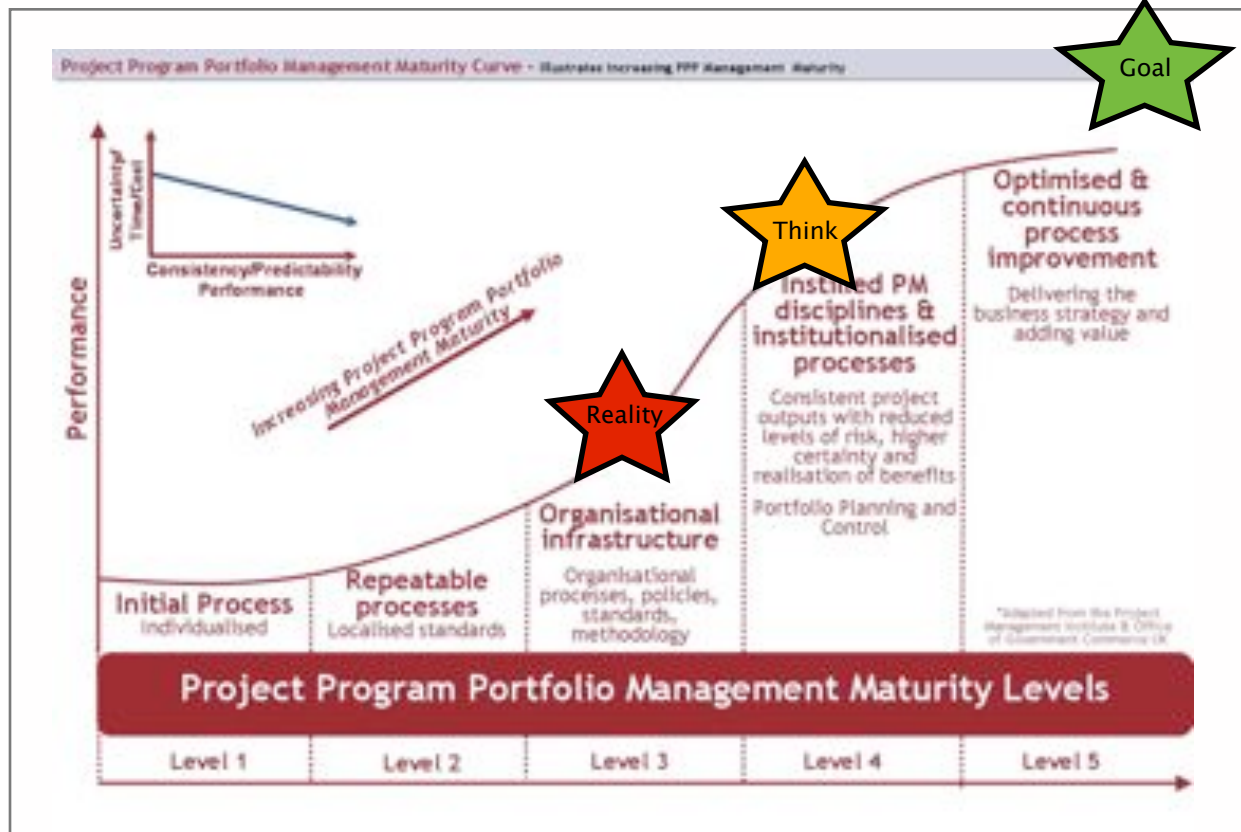
Business Critical



The landscape we operate in



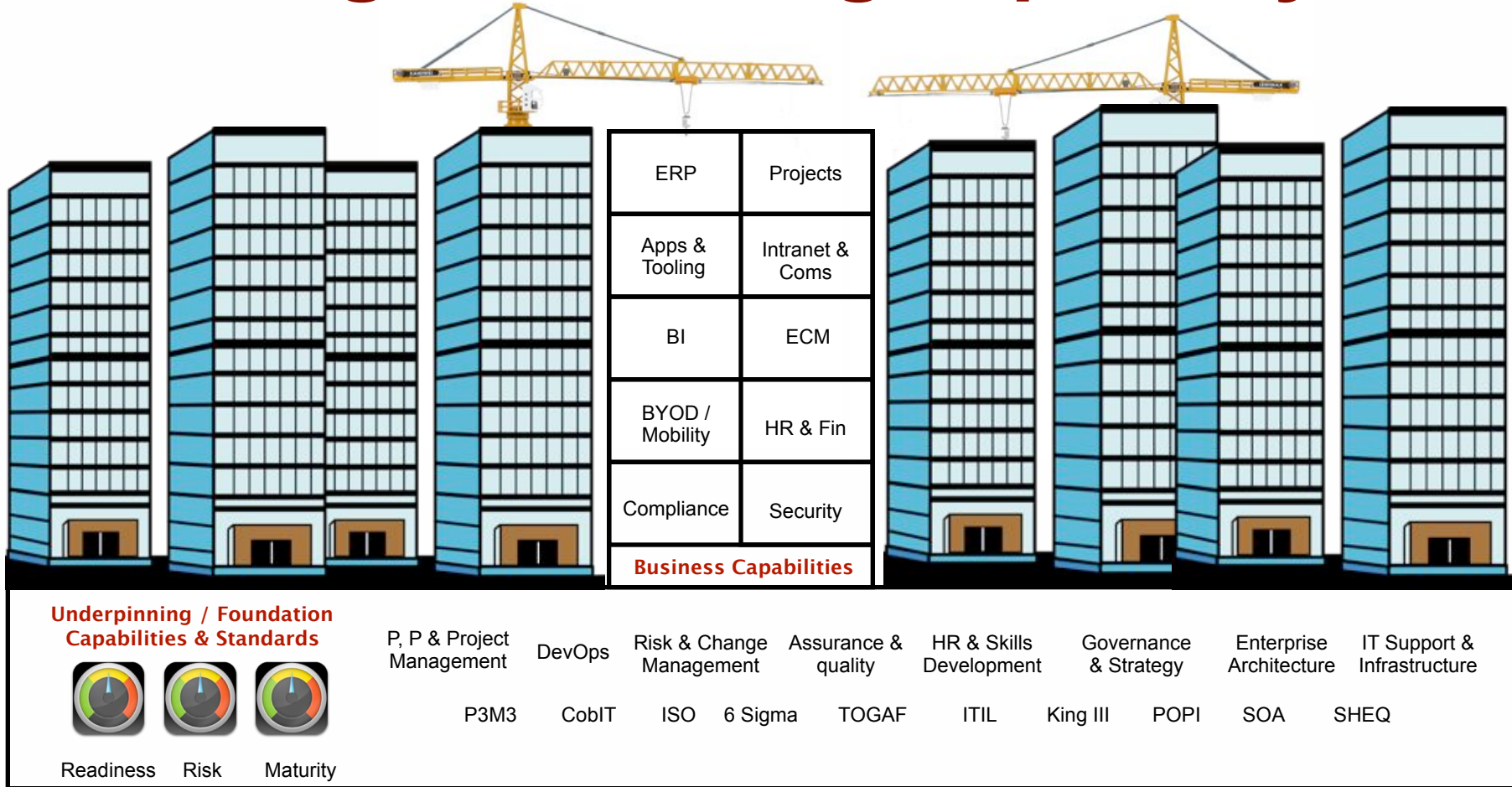
The landscape we operate in



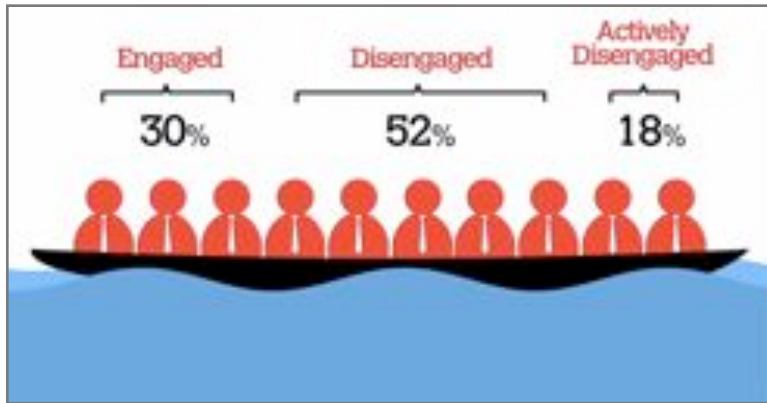
The landscape we operate in



Building & maturing capability



Building & maturing capabilitytakes TIME & PEOPLE



www.employeeengagement.com 2014 survey



Outliers: The Story of Success - by Malcolm Gladwell

~3.5 Years to deploy well adopted Intranet

~6.4 Years to reach CMMI Level 5

~6.3 Years for people to get skilled !!



The rate & volume of change only adds to the CIO / PMO digital transformation dilemma.....



Successisn't based on your ability to simply change. It is based on **your ability to change faster than your competition, customers and business** – *Mark Sanborn*

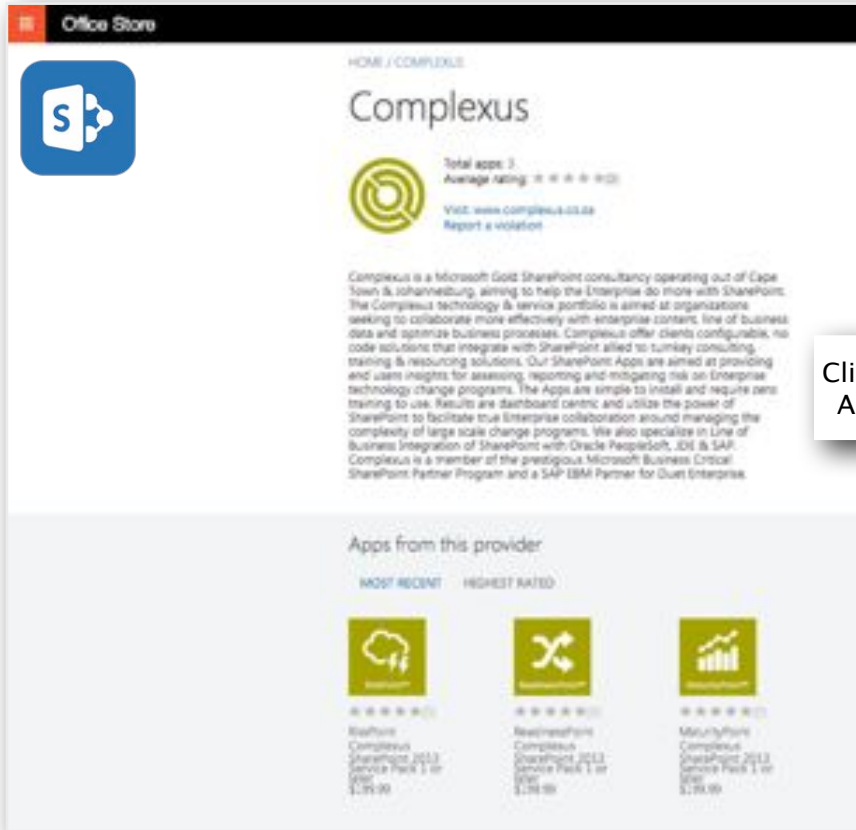
A new approach



A new approach



A new approach



Client SharePoint App Catalogue



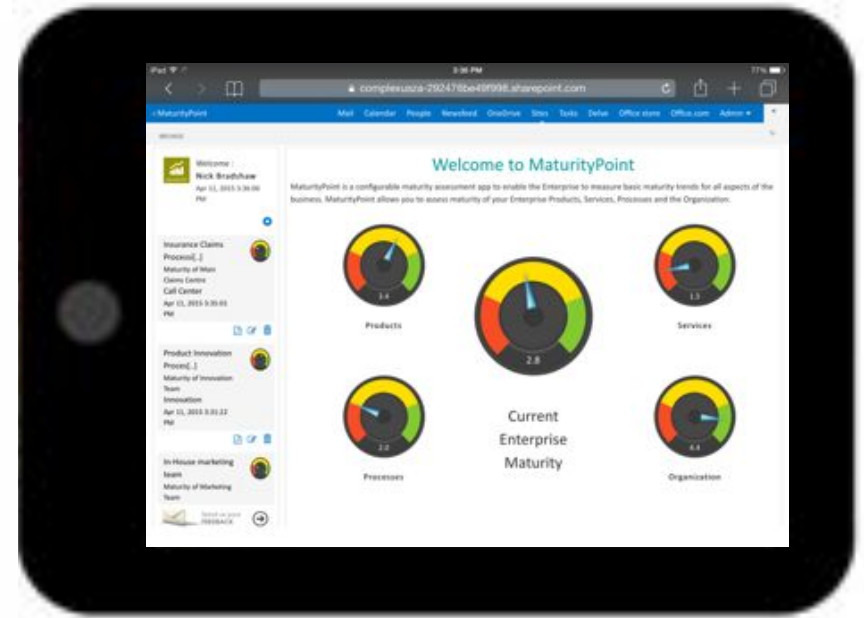
A new approach

The screenshot displays a SharePoint dashboard for 'MaturityPoint'. At the top, there are navigation tabs for 'Home', 'Subsite', 'Calendar', 'People', and 'News'. The main content area is divided into several sections:

- Welcome:** A message from 'Risk Bradshaw' dated 04/28/2015 10:40:00 AM.
- Global Broadband Roll Out:** A message dated 04/28/2015 2:56:54 PM.
- Overall Maturity:** A gauge chart showing an 'Average Maturity Score: 2.0'.
- Assessment Type:** 'Processes within your Enterprise'.
- Scoring template:** A table with three rows:

Score	Category	Description
5	Optimizing	The particular area is functioning optimally and continuous improvement occurs based on defined and monitored metrics. ROI is clearly demonstrable with desired outcomes and benefits always achieved.
4	Predictable	The particular area is centrally supported, standardized, and implemented across the entire organization. Governance is defined and understood / followed. ROI, desired outcomes and benefits often achieved.
3	Defined	The way the particular area is implemented is defined and/or standardized, but not in use across the entire organization. Governance is defined but may not be widely understood / followed. ROI is considered and desired outcomes and benefits some times achieved.
- Corrective Actions for your project:** A list of 31 numbered actions, such as '1. Consider stopping or delaying the change project until sufficient knowledge transfer and training for business process support staff has been completed.'
- Progress Indicators:** A row of four gauge charts with labels:
 - 'The organization is not ready for the new ways-of-working'
 - 'Staff are not ready for the new ways-of-working (Substantial)'
 - 'The new processes and procedures are not ready to be'
 - 'The new technology (hardware and software) is not ready to be'

Value to the practitioner



Value to the practitioner

PEOPLE



Managing Talent and Change

High performers achieve significantly more successful strategic initiatives by effectively managing their project management talent. Furthermore, they demonstrate successful organizational change management, which is more effective with actively engaged sponsors.

2 times

Twice as many high performers have actively engaged sponsors compared to low performers.

PROCESSES



Project, Program and Portfolio Management Maturity

High-performing organizations fully understand the value of project management, have a project management office (PMO) and use standardized project management practices throughout the organization.

4 times

Four times more high performers have project, program and portfolio management that is highly mature compared to low performers.

OUTCOMES



Benefits Realization

Organizations need to focus on effectively establishing, measuring and communicating the intended benefits of projects and programs.

5 times

Five times more high-performing organizations have highly mature benefits realization compared to low-performing organizations.

PMI Pulse of the Industry Report 2014

Value to the practitioner



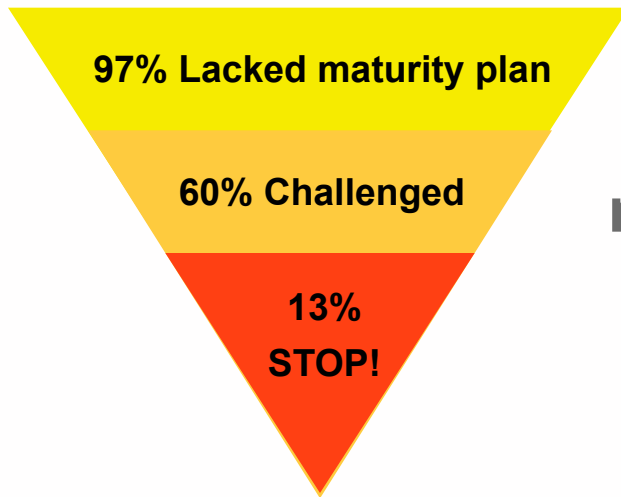
Value to the practitioner

Delivery of projects beyond existing capability req investment to meet increased maturity levels

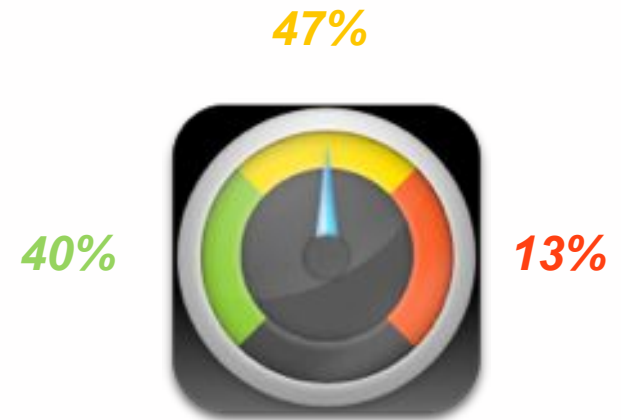


P Reid, Wired Consulting PMI Queensland Conf, July 2012

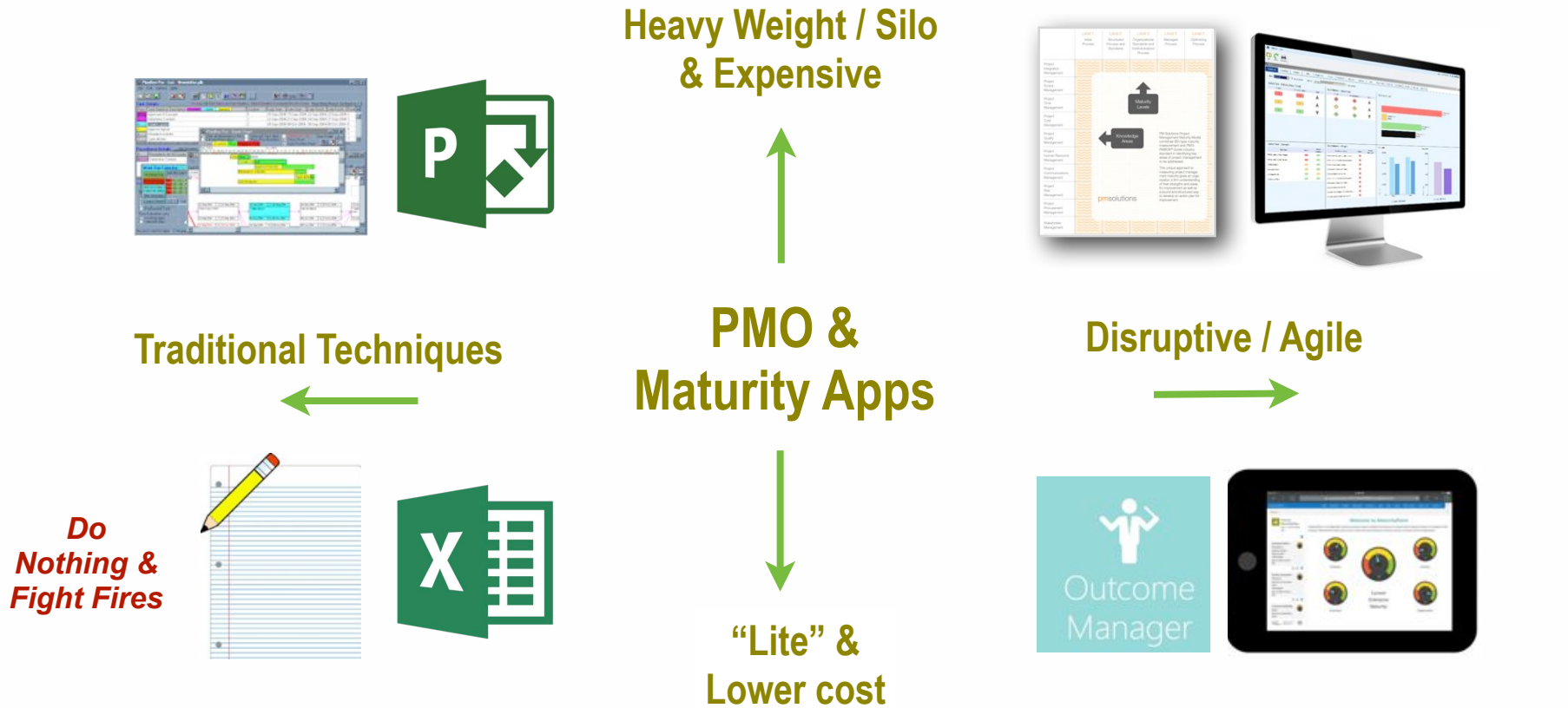
Assessments Match Reality



Poor process readiness ranked as the biggest Enterprise challenge



Positioning Vs other options



Who benefits from usage

- PMO & Project Managers
- CxO / Board & Head Office
- Strategy & Transformation
- IT & Information Systems
- Continuous Improvement
- Continuity Planning & Audit
- OD & Capability Maturity Planners
- Advisory Consulting & Service Providers

Take aways

- Volume of change = Enterprise challenge
- The change & maturity journey is complex
- It is now a competitive imperative
- Without change companies are left behind
- It takes time & people to effect change
- Holistic / agile assessment is possible
- SharePoint offers a collaborative option

Outcome Manager



Final thought.....



Intelligent disobedience

.....where you train man's best friend to act against the owner's instruction in an effort to make a better decision